

Excellence Propels Fiddler's Elbow Country Club to Distinguished Emerald Club of the World Award

Fiddler's Elbow Country Club announced today that it has been awarded the prestigious Distinguished Emerald Club of the World award, as determined by the annual Distinguished Clubs of the World award program conducted by BoardRoom magazine, one of the most respected trade publications serving private clubs.

Fiddler's Elbow was recognized for excellence in Member Experience. As defined by Distinguished Clubs, "Member Experience" is that special combination of "Qualities" that a private club provides its members. It is not just the quality of service, or of the facilities, or of the product provided, it is also the quality of the staff and of the management, as well as the overall club governance they deliver. The most important quality, however, is the quality of the intangible. While difficult to measure, the latter is comprised of those magic moments experienced, the members befriended, the memorable events and famous tournaments attended, as well as the club traditions, history, and heritage proudly recognized.

"We'd like to congratulate Fiddler's Elbow for earning Distinguished Emerald Club status," said John Fornaro, Publisher of BoardRoom magazine, "Special recognition also goes out to Fiddler's Elbow General Manager, Tom Hurley, as well as the Club's Trustees, its department heads, and entire staff for their efforts in providing an excellent member experience."

A number of individual Fiddler's Elbow staff members were also recognized for distinguished achievement in leadership. They include: General Manager Tom Hurley, Assistant General Manager and Controller Brendon Steidle, Membership & Marketing Director Allison Garber, Director of Events & Programming Annette Ruiz, Executive Chef Michael Weisshaupt, Director of Golf Mat Kent, Golf Course Superintendent Matt Willigan, Director of Racquets Rod McGreal, and Director of the Bridge Performance Institute August Leming.

Boardroom magazine developed the Distinguished Clubs of the World award program to recognize and share – with the private club industry as a whole – what it is that Distinguished Clubs do differently, and to do so with the specific goal of improving the Member Experience at every private club, and thereby helping to preserve the institution of private clubs for many future generations.